

## **Minutes of the Health & Human Services Committee**

**Thursday, August 13, 2009**

Chair Paulson called the meeting to order at 1:00 p.m.

**Present:** Supervisors Duane Paulson (Chair), Gilbert Yerke, Bill Zaborowski, Pauline Jaske, and Jim Jeskewitz. Janel Brandtjen arrived at 1:08 p.m. **Absent:** Kathleen Cummings.

**Also Present:** Legislative Policy Advisor Ann Olson, Health & Human Services Director Peter Schuler, Health & Human Services Deputy Director Don Maurer, Adolescent & Family Services Manager Pete Slesar, Economic Support Services Coordinator Luann Page, Intake & Support Services Manager Antwayne Robertson, Mental Health Association Executive Director Lisa McLean, Emergency Management Coordinator Bill Stolte, Public Health Manager Nancy Healy Haney, Senior Financial Analyst Lyndsay Johnson, Business Manager Tom Koth, and Criminal Justice Collaborating Council Coordinator Rebecca Luczaj. Recorded by Mary Pedersen, County Board Office.

### **Approve Minutes of 7-16-09**

MOTION: Jaske moved, second by Jeskewitz to approve the minutes of July 16<sup>th</sup>. Motion carried 5-0.

### **Read Correspondence**

Paulson advised of the following correspondence.

- Grant application for the Waukesha County Violence Prevention and Intervention Initiative.
- Appointment 164-O-023 of Thomas A. Ludka as Director of Veterans Services.

### **Executive Committee Report of 7-20-09**

Paulson said besides those items approved on the board floor, the committee heard an internal audit plan update including changes with the IS tax project in the Treasurer's Office.

### **Announcements**

Schuler invited the committee to the State review of the County's child welfare program on August 28<sup>th</sup> from 9:00 a.m. to 11:00 a.m. at the Human Services Center. Personal invites will be emailed in the near future.

### **Schedule Next Meeting Dates**

- August 27<sup>th</sup> (combined with the H&HS Board).

### **Ordinance 164-O-040: Accept American Recovery And Reinvestment Act Of 2009 Equipment Assistance Grant Funds For School Food Authorities And Modify The Waukesha County Department Of Health And Human Services 2009 Budget To Appropriate Grant Expenditures And Revenues For A Replacement Oven In The Juvenile Center**

Slesar, Schuler, and Maurer were present to discuss this issue as outlined in the ordinance which involves accepting \$2,228 in American Recovery and Reinvestment Act funds to purchase a

replacement oven at the Juvenile Center. Slesar noted he had advised the committee of their intent to apply for these grant funds at a previous meeting.

MOTION: Jaske moved, second by Zaborowski to approve Ordinance 164-O-040. Motion carried 5-0.

Brandtjen arrived at 1:08 p.m.

### **Update/Statistics on Indigent Burials**

Page distributed copies of "Wisconsin Funeral and Cemetery Aids Program" and indicated there have been 55 indigent burials in 2009 as of July 2<sup>nd</sup> with a total cost of \$119,889.34 (all state funding). Page said the number of indigent burials is up this year although she was not sure why.

Those eligible include W-2 participants in paid positions, some low income elderly, blind disabled, children who receive kinship care, caretaker supplement, foster care, adoption, children under 6 and pregnant women receiving BC+ when their family's income doesn't exceed 185% of the federal poverty level, institutional MA and waiver recipients, TB related Medicaid services, fetuses of women who fall into certain categories of Medicaid, Katie Beckett children, and SSI recipients.

Total funeral expenses cannot exceed \$3,500 or the State will not reimburse any amount of money to the County. For cemetery expenses, the maximum is the same. The maximum amount the State reimburses the County for funeral expenses is \$1,500 and \$1,000 for cemetery. Reimbursement is only appropriate when the estate of the deceased and other funding sources are insufficient to pay for the funeral, burial, and cemetery expenses.

### **Update/Statistics on the 211 System**

McLean distributed copies of a Power Point presentation on this issue which she discussed as outlined. The 211 system, or First Call for Help, is operated by the Mental Health Association in Waukesha County and is a 24/7 helpline for crisis, therapeutic support, peer support, and information and referral. They are the after hours helpline for Waukesha County Health & Human Services, the Aging and Disability Resource Center, and the Addiction Resource Council. They are also the access point for public health emergencies and local/state/national disasters, and the central intake for homelessness emergency shelter grants.

In 2008 they received 52,627 calls (an increase of 6% from 2007): 2% for crisis, 44% for therapeutic support, and 54% for information and referral. McLean noted 77% of callers in 2008 were able to "state next step" or have a specific course of action or plan after call termination. Also, 95% of callers seeking information or referrals had their immediate need met compared to 97% in 2007, and 87% of callers in crisis identified improved skills to cope with their crisis as a result of their call compared to 57% in 2007. The average wait time was 46 seconds compared to 32 seconds in 2007.

So far in 2009 they have received 31,893 calls: 3% for crisis, 47% therapeutic support, and 50% for information and referral. This reflects a 13% increase over this same time period in 2008 including a 35% increase in crisis calls, 31% increase in therapeutic support, and 8% increase in information and referral. The average wait time is 56 seconds and 55% are first-time callers. Also for 2009, 78% were able to "state next step." A total of 97% seeking information and referral had their

immediate need met and 91% of callers experiencing a crisis indicated they had acquired improved skills to cope with their crisis.

Top needs for 2009 include financial support and assistance, emergency food, and emergency shelter. Top referral services for 2009 include St. Vincent DePaul for financial aid and utilities, Cooperating Congregations for financial aid, Energy Services for Waukesha County, Food Pantry of Waukesha County, Hebron House for no-interest loan fund, Hebron House and Sienna House for emergency shelter, Economic Support Services for financial aid, Salvation Army for financial aid and rent, and WCHHS Mental Health, AODA/Outpatient Clinic, and Nurse on Line.

**Presentation on Emergency Management as it Relates to Health & Human Services/Public Health Including Waukesha County's Ongoing Response to the Influenza A H1N1 (Swine Flu) Pandemic**

Stolte distributed copies of his Power Point presentation which he explained as outlined regarding Emergency Management support to Health & Human Services. This included activation phases for personnel from responding agencies, incident complexity and resource needs, CERT (Community Emergency Response Team) training, StateE- Sponder home page for Waukesha including the flu page for responding agencies/personnel, Emergency Operations Center (EOC) purpose and staffing factors, public information systems, long term issues, Emergency Operations Plan (EOP) contents, etc.

Healy Haney distributed copies of her Power Point presentation regarding Waukesha County Public Health preparedness which she explained as outlined. Topics included Public Health preparedness history and communicable disease outbreak incident command structure, and Influenza A H1N1 (Swine Flu) 2009 outbreak. Healy Haney said their relationship with Emergency Management involves a joint information center, a portion of the EOC. Schuler noted staff are currently in the preparation, planning, and prevention stages for the Swine Flu coming this fall. While the joint information system is more developed than ever, there is simply not enough manpower in the center and beyond to get information communicated. It's overwhelming. Healy Haney said they need to be certified in incident command training and they need to know the National Incident Management System. They are part of the first responder system along with police, fire, etc. They are more involved in the Incident Command System than any other agency in County government.

Currently, 390 Swine Flu cases have been reported in the county although there are about 3,000 cases in the county right now. Nine of those reported cases have required hospitalizations and one has resulted in death. Statewide, there have been seven deaths. There is no known immunity to this disease and it can be mild to life threatening. It is attacking the younger population, ages 5 months to 24 years of age. Healy Haney advised a Swine Flu Task Force is up and running. In the fall, staff will be highly challenged as they expect a tremendous surge in cases due to schools reconvening and other assemblies taking place. The virus replicates well in colder weather where it spreads more easily. Immunizations for the Swine Flu will be available in the fall via five clinics in various county locations. Two inoculations will be required; the second to be given three weeks after the first. Additional nurses will be brought in to administer the immunizations. There are many issues of concern including adequate refrigeration of the vaccines and possible security issues that will need to be addressed. She did not believe there were any health concerns with the vaccine.

**Ordinance 164-O-039: Appropriate State Of Wisconsin Department Of Health Services, Division Of Public Health Public Health Emergency Response U.S. Centers For Disease Control And Prevention Grant Funding For 2009 By Increasing The Waukesha County Department Of Health And Human Services – Public Health Division Budget**

Healy-Haney discussed this ordinance as outlined which involves accepting a \$96,569 one-year grant to help them plan and prepare for the Influenza A H1N1 virus. A majority of the funds will be used to hire additional personnel beginning August 1, 2009. Funds will also be used to contract with a public relations firm to get out information accurately and timely. The Centers for Disease Control may provide additional future funding to help continue public educational efforts; extend, if necessary immunization clinics, and help conduct epidemiological research.

MOTION: Jaske moved, second by Jeskewitz to approve Ordinance 164-O-039. Motion carried 6-0.

**Ordinance 164-O-038: Accept 2009 U.S. Department Of Justice, Bureau Of Justice Assistance Recovery Act: Edward Byrne Memorial Justice Assistance Grant Award And Modify Waukesha County Sheriff Department's 2009 Budget To Authorize Grant Expenditures**

Koth and Luczaj discussed this ordinance as outlined which involves accepting an \$18,619 stimulus grant over a three-year period. The Sheriff's Department will accept the funding on behalf of the Criminal Justice Collaborating Council (CJCC) and pay the Public Policy Forum (PPF).

The funds will be used to pay for a part-time research assistant (20 hours per month) with the PPF. The CJCC will be responsible for administering and overseeing the work of the PPF which will include researching new initiatives and evaluating current programs. Luczaj indicated the PPF has offered to match the grant, possibly up to three times the grant amount.

The \$18,619 being requested in collaboration with Edward Byrne Memorial Justice Assistance Grant Award for Waukesha County which includes individual grant awards to the City of Waukesha, City of Brookfield, City of New Berlin, and Village of Menomonee Falls. The total grant award for the County and the participating municipalities is \$140,708 and is being administered through the City of Waukesha.

MOTION: Jaske moved, second by Jeskewitz to approve Ordinance 164-O-038. Motion carried 6-0.

MOTION: Jaske moved, second by Jeskewitz to adjourn at 3:40 p.m. Motion carried 6-0.

Respectfully submitted,

Approved on: \_\_\_\_\_

Kathleen M. Cummings  
Secretary